Crematorium Development Frequently Asked Questions

The project

How much is it costing and what is the payback?

- The total project cost is estimated at £6m, this figure has been approved by the Council's Corporate Policy and Resources committee who considered the project and full business case.
- The council is borrowing to fund this project and the payback period is approximately 20 years based on the full running and financing costs of the service
- The crematorium will be a fee charging service and is not financed through Council Tax. It is anticipated that a positive contribution will be made to Council finances from year 6.

What are the key parts of the main building?

- A bright modern building of flagship design
- Flexible chapel for small and larger services able to cope with up to 100-150 mourners
- An experience within the chapel a protected view to the Forest, good use of natural light and acoustics.
- Waiting room with a view
- Covered external waiting and spill out space, protected from vehicle access
- Circulation around the site eliminating cross over in services
- Car parks and access roads
- Gardens of remembrance, Chapel of remembrance room and flower room
- Outstanding staff facilities to support the services on site
- Energy efficient building
- A calm, reassuring and reflective environment
- Two flow traffic access to the site and throughout

When will it be built/How long will it take?

- The works will take place between December 2018 and December 2019, subject to planning.
- The new facility is anticipated to open January 2020, subject to planning and programme permitting.

What parking facilities will be available?

• Currently the proposal provides car parking for 120 cars which is considered to be the optimum for a facility of this size and expected use.

Has potential flooding been considered?

- Yes, a full flood risk assessment will be submitted as part of the planning application and be assessed by West-Lindsey District Council as the relevant authority.
- Attenuation features such as permeable paving are being built in as part of the scheme.

What sustainable features will be included in the build and operation?

- Building Fabric built to modern Building regulations ensuring energy efficiency.
- Heating excess heat from the waste gases will provide heating and hot water.
- Natural heating and cooling / ventilation.
- The cremators to be operated efficiently throughout the day under national guidance.

What's the Impact on wildlife?

- Full ecology surveys have been undertaken. Great Crested Newts have been found on the site and the appropriate time allocation, surveys and mitigation reports as a response have been incorporated into the programme, which will form part of the full planning application.
- The forest will be protected and enhanced to improve the habitat within the grounds.

Who else will we look to consult?

- Funeral Directors
- Celebrants
- Ministers/Clergy
- Faith Groups
- Access Group
- Staff
- Natural England

- Parish Councils
- Local Residents

Who is the design/professional team and who is overseeing the project?

- Faithful+Gould are the Employer's Project Managers and Quantity Surveyor.
- Haverstock are the Architect and Design Team lead.
- Within West-Lindsey District Council there is a project board of officers and Councillors overseeing the project.

Services and Operation

Can any faith use the crematorium?

• Yes – any faith can use the crematorium and services can be religious, secular and it is possible to have a cremation only without a service.

What will be the Hours of operation?

- It is anticipated that services will be within the normal hours of operation 9am 5pm Mon to Fri providing 10 services per day and 9 am to 1pm on Saturdays providing up to 3 services per day.
- It is anticipated that the site is open 365 days per year dawn to dusk.

Will there be a burial ground?

• No, this site will not be used for burials, it will only be used for the scattering and interring of ashes.

What about noise from the crematorium?

• This will be taken into account in the design of the building.

What will the fees be when the facility is opened?

• Fees will be set out through the Councils annual budget setting process and financial policies and strategies. Fees cannot be predicted at this stage.

What pollution will come out of the crematorium? Will there be smoke or smells?

• With the abatement and emission controls governing crematoria virtually none but in the past crematoria were often associated with smoke and smell emissions; modern filtration equipment has eliminated this.